



1. BOOKING CONDITIONS:

DEPOSIT: max € 150,00

Minimum stay: 2 nights (during all periods with few vacancies/festivity).

Arrivals: h. 14.00/16.45 - **Departures:** h. 8.00/10.00

2. HOW TO PAY THE DEPOSIT:

On-line by credit card (Visa /Mastercard)

By bank transfer

3. CHANGES AND CANCELLATION:

We accept requests for changes or cancellation only via written communications to info@residencelarustica.it.

Any booking change, with the exception of a full or partial cancellation of the booking (these are indeed ruled in the following paragraph), is possible up to 7 days prior to arrival date and is subject to availability and to the Management's approval. After this term no change will be possible and the whole booked period (as initially reserved) has to be paid.

4. CANCELLATION TERMS:

In case of cancellation request, of the complete holiday or of a part of it, received until 48 HOURS prior to arrival date, no penalty will be applied and the deposit will be refunded 100%. The refunding will take place within 90 days from the cancellation date.

In case of requests for cancellation of the reservation, for part or for the entire stay, made between 48 HOURS before the expected date of arrival and the day of arrival, or in case of no-show, 100% of the requested deposit will be charged and the deposit will not be refunded.

5. PAYMENT CONDITIONS:

the remaining amount (including tourist tax) has to be paid at the arrival by credit card (VISA or MASTERCARD) or PIN PASS/DEBIT CARD. Take notice that if you pay with a pin pass (ex. Rabo Bank or ABN AMRO Bank) the daily limit could be of € 500,00 and that many credit card need a pin code. The remaining amount can be paid also within 5 days before arrival per credit card online or with bank transfer.

BANK CHEQUES and unsigned credit cards by the holder won't be accepted.

In case of delayed arrival or early departure, customers must pay the whole booked period.

An early arrival doesn't authorize an early departure.

Rates are per night regardless of time of arrival.

One day extra will be charged if departure takes place after 10.00.

6. TOURIST TAX:

€ 1,00 per person per night (children 0-5 free) charged for max. 15 days. The amount has to be added to the total amount of your stay.

7. ARRIVAL AND DEPARTURE:

On arrival, you are asked to show all passports/ID for police registration.

The accommodation will be at your disposal starting from 14.00 o'clock and must be left free between 8,00 and 10,00 am. In case of late arrival or no-show, we will keep the accommodation for you till 12.00 o'clock of the following day. Then, without any communication from you, we will be free to assign the apartment to another family.

FINAL CLEANING: the final cleaning has to be carried out by guests, if not a fee of. € 60, will be charged. In case the kitchen stove, kitchen ware has not been cleaned, € 20,00 will be increased. All the waste must be removed from the accommodation and taken to the recycling containers.

8. PARKING PLACE:

One parking place is included in the price and the car must be parked on the covered parking space reserved for you. Additional car will be charged extra and must be parked on the covered parking space reserved for you as well.

9. PRICE LIST AND RULES

With the payment of the deposit you accept automatically all booking conditions mentioned in this contract and in the .

"Residence La Rustica"